

Privacy Policy

Ibiza Padel Academy S.L. · www.ibizapadelacademy.com

Ibiza Padel Academy S.L., located at Carrer del Pedrer 4, 07814 Santa Eulària des Riu — Illes Balears (Ibiza, Spain), is responsible for the processing of personal data as outlined in this privacy statement.

Contact information

Website: <https://www.ibizapadelacademy.com>

Address: Carrer del Pedrer 4, 07814 Santa Eulària des Riu, Illes Balears (Ibiza — Spain)

Phone: +31 6 24210225

Meester en Meester is the Data Protection Officer of Ibiza Padel Academy S.L. They can be reached at info@meesterenmeester.nl.

Personal data we process

Ibiza Padel Academy S.L. processes your personal data when you use our services or provide this information to us directly. Below is an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Address details
- Phone number
- Email address
- Location data
- Bank account number

Special or sensitive personal data we process

Our website and services do not intend to collect data from visitors under the age of 16 without parental consent. However, we cannot verify whether a visitor is over 16. We encourage parents to be involved in their children's online activities to prevent the collection of data from minors without parental consent. If you believe that we have collected personal data from a minor without such consent, please contact us at info@ibizapadelacademy.com, and we will delete this information.

Purposes of processing personal data

Ibiza Padel Academy S.L. processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter and/or promotional materials
- Contacting you by phone or email when necessary to provide our services

Automated decision-making

Ibiza Padel Academy S.L. does not make decisions based solely on automated processing that may have significant effects on individuals.

Data retention

Ibiza Padel Academy S.L. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We apply the following retention periods to the data you provide to us online or via registration:

All personal data that we need to continue to actively participate in padel activities will remain actively available in our database as long as your profile is updated. The latter happens every time you or when we take action on your profile (e.g. taking a new lesson, participating in a tournament or other padel event).

Certain data can be used for a period of 2 years after the end of a relationship between organization and player to recognize the former customer and keep them informed about new products and promotions from us, unless the customer indicates that he does not agree to this.

Sharing personal data with third parties

Ibiza Padel Academy S.L. shares your personal data with various third parties when necessary to fulfill agreements or comply with legal obligations. We enter into data processing agreements with third-party companies that handle your data on our behalf to ensure the same level of security and confidentiality. Ibiza Padel Academy S.L. remains responsible for these processing activities. Additionally, we only share your personal data with other third parties with your explicit consent.

Cookies and similar technologies we use

Ibiza Padel Academy S.L. uses functional, analytical, and tracking cookies. A cookie is a small text file stored in your browser on your computer, tablet, or smartphone during your first visit to our website. Ibiza Padel Academy S.L. uses cookies for purely technical functionality to ensure that the website functions properly and to remember your preferences. These cookies are also used to optimize the website's performance. We also use cookies to track your browsing behavior, allowing us to offer customized content and advertisements.

You were informed about these cookies and asked for your consent when you first visited our website. You can opt out of cookies by configuring your internet browser not to store them. Additionally, you can delete all previously stored information through your browser's settings.

Accessing, correcting, or deleting data

You have the right to access, correct, or delete your personal data. You can do this yourself through your account's personal settings. You also have the right to withdraw your consent for data processing or object to the processing of your personal data by our company. Furthermore, you have the right to data portability, which means you can request us to send the personal data we hold about you in a computer file to you or another organization, as specified by you.

If you wish to exercise your right to object or request data portability or if you have any other questions or comments about data processing, please send a detailed request to info@ibizapadelacademy.com.

To ensure that the request for access is made by you, please include a copy of your identification with the request. In this copy, please black out your photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN) to protect your privacy. Ibiza Padel Academy S.L. will respond to your request as soon as possible, but no later than within four weeks.

Security of personal data

Ibiza Padel Academy S.L. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alteration. If you believe your data is not properly secured or if there are indications of misuse, please contact our customer service or email us at info@ibizapadelacademy.com.